#### The Township of Cavan Monaghan

By-law No. 2021-73

# Being a by-law to adopt an Emergency Management Program and Emergency Response Plan and to meet other Requirements under the Emergency Management and Civil Protection Act

**Whereas** under the Emergency Management and Civil Protection Act, R.S.O. 1990, c. E.9 and Ontario Regulation 380/04 (the "Act") every municipality in the province is required to:

- Develop and implement an emergency management program, which shall consist of:
  - a. an emergency plan;
  - b. training programs and exercises for employees of the municipality and other persons with respect to the provision of necessary services and the procedures to be followed in emergency response and recovery activities;
  - c. public education on risks to public safety and on public preparedness for emergencies; and
  - d. any other elements required by the standards for emergency management set under the Act or by Emergency Management Ontario;
- Designate an employee of the municipality or a member of the council as its emergency management program coordinator;
- Establish an emergency management program committee;
- Establish an emergency control group;
- Establish an emergency operations centre to be used by the municipal emergency control group in an emergency; and
- Designate an employee of the municipality as its emergency information officer;

**And Whereas** it is prudent that the emergency management program developed under the Act be in accordance with international best practices, including the five core components of emergency management; prevention, mitigation, preparedness, response and recovery;

**And Whereas** the purpose of such a program is to help protect public safety, public health, the environment, critical infrastructure and property during an emergency and to promote economic stability and a disaster resilient community;

**Now Therefore** the Council of the Township of Cavan Monaghan hereby enacts as follows:

#### **Emergency Management Program**

1. An Emergency Management Program for the municipality will be developed and reviewed annually by the Emergency Management Program Committee consistent with and in accordance with the Act and international best practices, including the four core components of emergency management, namely:

mitigation/prevention, preparedness, response and recovery, and such program shall include:

- a. training programs and exercises for employees of the municipality and other persons with respect to the provision of necessary services and the procedures to be followed in emergency response and recovery activities;
- b. public education on risks to public safety and on public preparedness for emergencies; and
- c. any other elements required by the standards for emergency management set under the Act or by Emergency Management Ontario.
- 2. The Emergency Management Program shall be consistent with the objectives of protecting public safety, public health, the environment, critical infrastructure and property, and to promote economic stability and a disaster-resilient community.

#### **Emergency Response Plan**

- 3. The Emergency Response Plan, which has been developed in accordance with the requirements of the Act and international best practices, and which is attached hereto as Schedule A is hereby adopted (the "Plan").
- 4. The Plan shall be reviewed annually by the CEMC and the Township's Emergency Management Program Committee. The CEMC is authorized to make such administrative changes to the Plan as appropriate to keep the Plan current, such as personnel, organizational and contact information updates. Any significant revision to the body of the Plan shall be presented to Council for approval.
- 5. When an emergency exists but has not yet been declared to exist, Township employees and the Emergency Control Group may take such action under the Plan as may be required to protect property and the health, safety and welfare of the inhabitants of the Township.

# **Community Emergency Management Coordinator**

- 6. The Fire Chief, is hereby appointed as the primary community emergency management coordinator (the "CEMC") responsible for the emergency management program for the Township including maintenance of the Plan, training, exercises, public education and such other duties and responsibilities as outlined in the Act.
- 7. The Deputy Fire Chief is hereby appointed as an alternate CEMC to act in place of the primary CEMC in his/her absence.

# **Emergency Management Program Committee**

- 8. The emergency Management Program Committee shall be made up of a minimum of four (4) of the following persons listed below, that hold positions in the municipality. Meetings will be held at least annually and members will be established by Council resolution.
  - a. Chief Administrative Officer (CAO)

- b. CEMC
- c. Alternate CEMC
- d. Director of Public Works
- e. Manager of Parks and Facilities
- f. Fire chief
- g. Deputy Fire Chief
- h. Documentation Registration Officer (DRO)
- i. Liaison Officer
- j. One member of Council as appointed by Council resolution
- 9. The Fire Chief is hereby appointed as chair of the Emergency Management Program Committee.
- 10. The Emergency Management Program Committee shall advise Council on the development and implementation of the municipality's Emergency Management Program and shall review the program annually.

# **Emergency Control Group**

- 11. The persons from time to time holding the following positions in the municipality, or their designates, shall be members of the Emergency Control Group (ECG):
  - a. Head of Council Mayor
  - b. Emergency Operations Centre Director Chief Administrative Officer
  - c. Emergency Information Officer Economic and Community Development Coordinator
  - d. Liaison Officer Director of Planning
  - e. Documentation Registration Officer-Fire Administrator
  - f. Operations Section Chief Fire Chief, Director of Public Works, Police Chief
  - g. Planning Section Chief Fire Chief, Director of Public Works, Police Chief
  - h. Logistics Section Chief Fire Chief, Director of Public Works, Police Chief
  - i. Finance and Administration Section Chief Director of Finance/Treasurer
  - j. Or as otherwise directed by the Chief Administrative Officer in collaboration with the Fire Chief.

# **Emergency Operations Centre**

12. A primary and an alternate Emergency Operations Centre have been established for use by the Emergency Control Group in an emergency and with the appropriate technological and telecommunications systems to ensure effective communication in an emergency. The locations of the Emergency Operations Centres are identified in an annex to the Plan.

# **Emergency Information Officer**

13. The Township's Economic and Community Development Coordinator, and/or alternate, is hereby appointed as the Emergency Information Officer for the municipality to act as the primary media and public contact for the municipality in an emergency.

# Administration

- 14. The Plan shall be made available to the public for inspection and copying at the Municipal Office, 988 County Road 10 during regular business hours.
- 15. The Plan, or any amendments to the Plan, shall be submitted to the Chief, Emergency Management Ontario identified in the Act.
- 16. By-law No. 2018-25 is hereby repealed in its entirety.

Read a first, second and third time and passed this 6 <sup>th</sup> day of Dece			
Scott McFadden	Cindy Page		
Mayor	Clerk		

#### Schedule A

# **Emergency Plan**

#### **Foreword**

Municipal Emergencies could be defined as situations caused by the forces of nature, an accident, an intentional act, or otherwise that constitutes a danger of major proportions to life or property. The situations or the threat of impending situations, abnormally affecting the lives and property of our society, by their nature and magnitude require a controlled and co-ordinated response by a number of agencies, both governmental and private, under the direction of the appropriate elected officials, as distinct from routine operations carried out by an agency or agencies such as police forces, fire departments, emergency medical services.

Whenever an emergency occurs which affects the lives and property of citizens, the initial and prime responsibility for providing immediate assistance rests with the local municipal government. This emergency plan is designed for the designated Municipal Control Group to utilize an Incident Management System (IMS) to ensure the coordination of municipal, provincial, federal, private and volunteer services in an emergency to bring the situation under control as quickly as possible.

All municipal officials of the Township of Cavan Monaghan, whether elected or appointed, must be fully conversant with the contents of this emergency plan and be prepared at all times to carry out the functions and responsibilities allotted to them.

#### **Purpose**

The purpose of this Emergency Plan is to:

- a) Comply with the Emergency Management and Civil Protection Act, Section 3 (1) and Ontario Regulation 380/04 that require a municipality to have an Emergency Plan and an Emergency Response Plan in place;
- b) Establish by By-law, a Council-approved policy document titled "Municipal Emergency Plan". The Municipal Emergency Plan shall be used during an emergency, ("emergency": defined on page 4) and shall include:
  - i. the approval of Incident Management System (IMS) as the response system/process to be used to provide a coordinated, early response to an emergency, using the resources available, in order to protect the health, safety, welfare and property of the inhabitants of the emergency area. IMS can also be used prior to the declaration of an emergency and through the recovery stage of an emergency;
  - ii. the establishment of a procedure for the formal declaration and termination of an emergency within the Township;
  - iii. the establishment of a Municipal Control Group (MCG) and a Municipal Operations Centre (MOC) with a mandate to:
    - a. provide support to the emergency incident site(s),
    - b. provide for the requirements of the broader affected area, and;
    - c. provide for business continuity for the Township and the community.
  - iv. the provision of both an effective training program and the deployment of all resources required in an emergency situation in the Township of Cavan Monaghan.

# Authority

(Compliance with Legislation / Regulation / Policy Statements / Standards / By-law)

Authority for the development, content, and implementation of the Municipal Emergency Plan is provided or referenced in the following:

#### a) Emergency Management and Civil Protection, Act

Section 3 (1) states: "Every municipality shall formulate an emergency plan governing the provision of necessary services during an emergency and the procedures under and the manner in which employees of the municipality and other persons will respond to the emergency and the council of the municipality shall by by-law adopt the emergency plan". 2002, c. 14, s.5 (2).

# **Declaration of emergency**

Section 4. (1) states: "The head of council of a municipality may declare that an emergency exists in the municipality or in any part thereof and may take such action and make such orders as he or she considers necessary and are not contrary to law to implement the emergency plan of the municipality and to protect property and the health, safety and welfare of the inhabitants of the emergency area."

#### **Declaration as to termination of emergency**

Section 4. (2) states: "The head of council or the council of a municipality may at any time declare that an emergency has terminated."

# b) Ontario Regulation 380/04

Regulation 380 /04 Part II: Municipal Standards: Sections 10 through 15 provides direction on:

Section 10: Emergency Management Program Co-ordinator

Section 11: Emergency Management Program Committee

Section 12: Municipal Emergency Control Group

Section 13: Emergency Operations Centre

Section 14: Emergency Information Officer

Section 15: Emergency Response Plan (detail provided below)

Sections 15 (1) and 15 (2) state:

15 (1): The emergency plan that a municipality is required to formulate under subsection 3 (1) of the Act shall consist of an emergency response plan.

15 (2): An emergency response plan shall,

- (a) Assign responsibilities to municipal employees, by position, respecting implementation of the emergency response plan; and
- (b) Set out the procedures for notifying the members of the municipal emergency control group of the emergency.

# c) Incident Management System (IMS) for Ontario ( Doctrine ) December, 2008

(established under the authority of the Office of the Deputy Minister of Community Safety and the Office of the Chief, Emergency Management Ontario, Ministry of Community Safety and Correctional Services and approved January 30, 2009)

The Doctrine is a comprehensive document providing the following content:

General

The Introductory Module

The Response Module

The Enabling Module

The Supporting Module (contains Annexes A through F)

Section 5 of this Emergency Plan provides additional detail on IMS as outlined in the Doctrine.

For assistance in the use of this Emergency Plan, we provide three definitions as stated in Annex D-Glossary and Acronyms of Key Terms of the Doctrine:

# Definition of Emergency (Also defined in the EMCP Act)

A situation or an impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident or an act whether intentional or otherwise.

#### **Definition of Incident**

An occurrence or event, natural or human-caused that requires an emergency response to protect life, property, or the environment.

An incident may be geographically confined (ie: within a clearly delineated site or sites) or dispersed (ie: a widespread power outage or an epidemic). Incidents may start suddenly (ie: a chemical plant explosion) or gradually (ie: a drought). They may be of a very short duration (a call for emergency medical assistance) or continue for months or even years. Incidents can, for example, include major disasters, terrorist attacks or threats, emergencies related to wildland and urban fires, floods, hazardous materials spills, nuclear events, aircraft emergencies,

earthquakes, hurricanes, tornadoes, tropical storms, war-related disasters, public health and medical emergencies and other emergencies.

#### **Definition of Incident Management System (IMS)**

A standardized approach to emergency management encompassing personnel, facilities, equipment, procedures, and communications operating within a common organization

structure. The IMS is predicted on the understanding that in any and every incident, there are certain management functions that must be carried out regardless of the number of persons who are available or involved in the emergency response.

# d) Accessibility for Ontarians with Disabilities Act/Ontario Regulation 429/07 and 191/11

The Act specifically identifies standards to be set by regulation.

**Ontario Regulation 429/07** sets out requirements for Accessible Standards for Customer Service and Providing Documents in an Accessible Format

The Township of Cavan Monaghan shall provide Emergency Plan information in an accessible format upon request and in accordance with the Accessible Customer Service Standards Policy adopted by Council on Oct. 22, 2009 - Notice and Provision of Documents in Accessible Formats Procedure.

Ontario Regulation 191/11 clarifies information requirements related to emergencies and to emergency plans.

Key references are provided as follows:

Emergency procedure, plans or public safety information:

- 13. (1) In addition to its obligations under section 12, if an obligated organization prepares emergency procedures, plans or public safety information and makes the information available to the public, the obligated organization shall provide the information in an accessible format or with appropriate communication supports, as soon as practicable, upon requires.
- 13. (2) Obligated organizations that prepare emergency procedures, plans or public safety information and make the information available to the public shall meet the requirements of this section by January 1, 2012.
- e) Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, Chapter M. 56

The Municipal Emergency Plan is a public document excluding the appendices which are deemed confidential.

As stated in the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990:

- Section 8 (1) A head may refuse to disclose a record if the disclosure could reasonably be expected to,
  - endanger the security of a building or the security of a Vehicle carrying items, or of a system or procedure established for the protection of items, for which protection is reasonably required;
- Section 9 (1) A head shall refuse to disclose a record if the disclosure could reasonably be expected to reveal information the institution has received in confidence from,
  - (a) the Government of Canada;
  - (b) the Government of Ontario or the government of a province or territory in Canada;
  - (c) the government of a foreign country or state
  - (d) an agency of a government referred to in clause (a), (b) or(c) or
  - (e) an international organization of states or a body of such an organization.
- Section10 (1) A head shall refuse to disclose a record that reveals a trade secret or scientific, technical, commercial, financial or labour relations information, supplied in confidence implicitly or explicitly, if the disclosure could reasonably be expected to,
  - (b) Result in similar information no longer being supplied to the institution where it is in the public interest that similar information continues to be so supplied;
- Section 13 A head may refuse to disclose a record whose disclosure could reasonably be expected to seriously threaten the safety or health of an individual.
- f) Canadian Standards Association (CSA) Canadian Emergency Management and Business Continuity Program Standard (CSA Z1600);

Business Continuity Program Standard (CSA Z1600) established a common set of criteria for disaster management, emergency management, and business continuity programs. This Standard was published in 2008.

While CSA Z1600 is non-binding, the IMS doctrine is designed to be consistent with it.

Below is an extract from the CSA Z1600 Standard:

#### 6.5 Incident management

- 6.5.1 The entity shall establish an incident management system to direct, control, and coordinate operations during and after an emergency.
- 6.5.2 The incident management system shall assign specific organizational roles, titles, and responsibilities for each incident management function.
- 6.5.3 The entity shall establish procedures for coordinating response, continuity, and recovery activities.

# g) By-law # 2018-25 passed by the Council of the Township of Cavan Monaghan

By-law 2018-25 dated May 7, 2018 of the Township of Cavan Monaghan as certified by the Deputy Clerk of the Township documents Council's official approval of this Municipal Emergency Plan.

This Plan and By-law have been filed with Emergency Management Ontario, Ministry of Community Safety and Correctional Services.

# **Application**

All elected or appointed municipal officials of the Township have an obligation to be fully aware of the contents of this Emergency Plan and must be prepared, at all times, to carry out the functions and responsibilities assigned to them.

# **Confidentiality of Plan**

The Township of Cavan Monaghan Municipal Emergency Plan is a public document, excluding the appendices which are deemed confidential.

As defined in the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, Chapter M. 56, the Head of an institution may refuse under that Act to disclose a record:

- a) if the record contains information required for the identification and assessment activities associated with the Hazard and Risk assessment and Infrastructure Identification;
- b) reveals a trade secret or scientific, technical, commercial, financial or labour relations information, supplied in confidence implicitly or explicitly;
- c) if its disclosure could reasonably be expected to prejudice the defence of Canada or of any foreign state allied or associated with Canada or be injurious to the detection, prevention or suppression of espionage, sabotage or terrorism.
- d) if the record contains personal information.

# **Incident Management Systems (IMS)**

#### a) IMS Overview

The designated Municipal Control Group (MCG) for the Township of Cavan Monaghan has adopted the Province of Ontario Incident Management System (IMS) as the tools and process to assist them in managing an emergency incident should it occur. In doing so, it will allow them to be efficient and effective in taking action in the best interest of the residents and citizens they serve.

The IMS applies a functional approach to emergency management. In doing so, this allows for the utilization of available personnel to fulfill the required functional roles regardless of their normal daily positions and assignments within the Township. It is, however, important to note that some functional requirements in the Municipal Operations Centre (MOC) are best suited by individuals who possess the required training, competency and professional skills to fulfill the functional responsibilities.

The five functions of the Incident Management System as listed in the following chart are the responsibility of the Municipal Operations Centre (MOC) Commander. The first arriving Municipal Control Group (MCG) member will assume the function of the MOC Commander. The MOC Command function may be transferred as other members of the MCG arrive. The MOC Commander has the authority to delegate functions as required (tool box approach), and in doing so, may establish each level as the need arises. The general practice is the more complex the incident; the larger the command structure in order to effectively and efficiently manage the incident.

It is important to note the MOC Commander is responsible for ensuring all functions of the IMS are completed regardless if he/she chooses to delegate the function or not.

#### b) IMS Key Functions

The five key functions of IMS are; Command, Operations, Planning, Logistics, and Finance/Administration. Refer to the following chart for an IMS Functions Guide. Municipal Control Group members assuming the primary functions of IMS should have previously achieved the required training to do so.

**Note:** Detailed responsibilities for each of the IMS Functions are found in Sections 7 to 16.

# **IMS Key Functions & Responsibilities**

Function	General Responsibilities
MOC Commander	Responsible for the overall management of the MOC facility and assigned resources within the MOC, and the provision of support to Site Incident Command.
Safety Officer Command Staff	Monitors safety conditions and develops safety measures related to the <u>overall</u> health and safety of <u>all</u> incident responders. The Safety Officer must have the knowledge and professional experience to be able to control or reduce occupational hazards and exposures. (usually not delegated, remains as the I/C responsibility)
Emergency Information Officer Command Staff	Responsible for the development and release of emergency information regarding the incident to the public. Command must approve all emergency information that the EIO releases.
Liaison Officer Command Staff	Serves as the primary contact for Assisting or Supporting Organizations and advises Command of issues related to outside assistance and support, including current or potential inter-organization needs.
Operations Section Chief	Responsible for providing overall supervision and leadership to the Operations Section, including the implementation of the Municipal Operations Centre Action Plan (MOC AP), as well as the organization and assignment of all operations resources.
Planning Section Chief	Responsible for providing overall supervision and leadership to the Planning Section as well as the organization and assignment of all planning resources. Responsible for coordinating the development of the MOC AP for each operational period and the collection, collation, evaluation, analysis and dissemination of incident information.
Logistics Section Chief	Responsible for providing facilities, services and materials in support of the incident. Participates in the development of logistics-related Section of the MOC AP, and activates and supervises the Branches and Units as well as the organization and assignment of resources within the Logistics Section.
Finance & Administration Section Chief	Responsible for financial and administrative support to an incident, including all business processes, cost analysis, financial and administrative aspects and ensures compliance with financial policies and procedures. Provides direction and supervision to Finance & Administration Section staff including their organization and assignment.

# c) IMS Principles

It is important to note that the five (5) key functions of the Incident Management System are consistent throughout the Planning, Emergency Response,

Mitigation, and the Recovery stages of an emergency.

The following seventeen (17) standard principles provide guidance to implementation of the key functions:

Standard Terminology

10. Integrated communications

2. Applicability

11. Sustainability

3. Management by Objectives

12. Modular & Scalable Organization

4. Simplicity & Flexibility

13. Information Management

5. Standardization

14. Inter-Organizational Collaboration

6. Interoperability

15. Comprehensive Resource Management

7. Unity of Command

16. Designated Incident Facilities

8. Span of Control

17. Accountability

9. Consolidated Incident Action Plan

# d) Municipal Hierarchy

Unlike other emergency services, the Municipality has no official designated ranking structure as found in the chain of command of emergency services (ie: from Recruit to Chief). The corporate structure does however have a natural inferred hierarchy that is applicable to an Incident Management System.

The following applies to the Cavan Monaghan Municipal Control Group (MCG) for the purpose of implementing the Incident Management System (listed in descending order):

- 1. Head of Council (Mayor)
- 2. Chief Administrative Officer (CAO)
- 3. Clerk
- 4. Department Managers, Treasurer, Public MCG Members, Emergency Services, Working Foreperson
- 5. Staff

**Note:** The Head of Council (Mayor), and in his/her absence the Deputy Mayor, are designated officials by legislation. Under this IMS structure they, and as needed other

members of Council, form the Policy Group. This is a designated separate entity, yet an intricate part of the Incident Management System.

# e) MOC Standard Colours and Identification

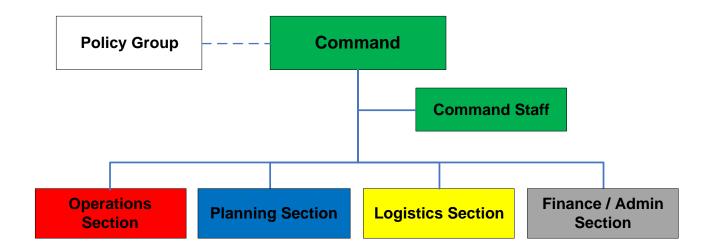
The Township of Cavan Monaghan Municipal Operations Centre (MOC) adopts the colour identification system set out in the Province of Ontario IMS Doctrine:

• MOC Commander, Command Staff, and General Staff will wear a coloured vest with their function ID name on the back.

Function ID	Colour	
MOC Commander &		Green
Command Staff		
Operations Chief		Red
Planning Chief		Blue
Logistics Chief		Yellow
Finance / Admin. Chief		Black

• All other management, subordinates, and staff will be identified by lanyards with a coloured tag and function ID name.

#### f) IMS Functional Structure



Note: See example CM Organizational Chart (Sec. 5 I).

#### g) MOC Functional Process

The following list outlines a typical functional cycle within the MOC. The IMS is reliant upon an approved MOC Action Plan (Sec 5 j) with specific objectives and operational period of time.

- 1. Establish Command Function
- 2. Set up MOC
- 3. Begin information gathering process (size up) (Incident Briefing)
- 4. Perform Planning Function (expand as required)
- 5. Determine Primary Objectives & Strategy
- 6. Develop MOC Action Plan & Operational Period (acquire approval)
- 7. Perform Logistics Function (expand as required)
- 8. Perform Operations Function (expand as required) (Operations Briefing)
- 9. Perform Finance Administration Function (expand as required)
- 10. Evaluate, Adjust, and Re-Evaluate

Once established, the functions remain ongoing until the demobilization of the IMS structure and command is terminated.

# h) Establishing Command

The function of MOC Command will be assumed by the first arriving MCG member based on the above-noted hierarchy. The MCG member shall remain as the MOC Commander until relieved by the arrival of a senior or higher ranking MCG member or when a shift change is necessary.

The CAO has the authority to assume and/or delegate MOC Command as he/she determines the emergency situation requires.

#### i) Transfer of Command

MOC Command, Command Staff, and General Command level transfers will take place via a detailed face to face briefing and exchange of information, with the final approval and acceptance of the new MOC Commander, Command Staff, and General Command.

#### j) MOC Action Plan

The MOC Commander is responsible for the development of the MOC Action Plan (MOC AP), either personally or by delegation with the assignment of a Planning Section Chief. The MOC AP will identify the strategy and objectives of the MCG for a specified operational period. The MOC AP requires final approval of the MOC Commander prior to implementation.

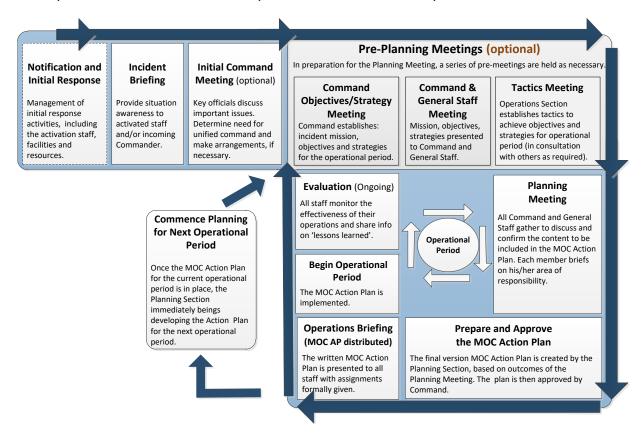
#### k) Operating Period

Members of the Municipal Control Group will gather at regular intervals to inform each other of actions taken, pertinent information, and problems encountered. The Operational Period is set as the specific time period in order to achieve the objectives of the MOC AP.

The MOC Commander will establish the frequency of briefings/meetings based on the MOC AP and the specified Operational Period. Meetings/briefings will be kept as brief as possible, thus allowing members to carry out their assigned responsibilities.

Under the direction of the MOC Commander and/or the Planning Chief, the Documentation Registration Officer (DRO) will ensure the status board is maintained and information, maps, etc. are prominently displayed and kept up to date.

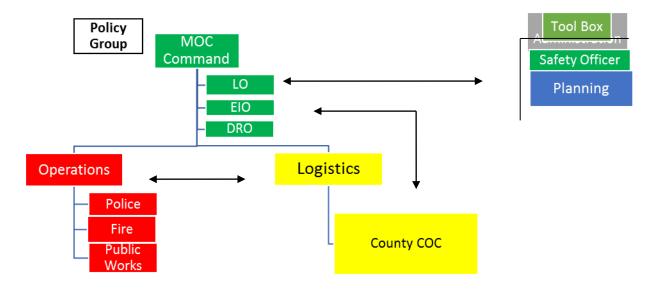
#### Example: MOC Action Plan and Operational Period Development



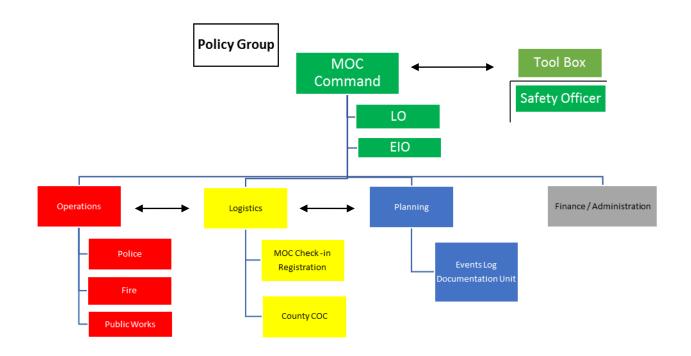
# I) Expansion of the MCG & IMS

The MOC Commander shall be responsible to assign and delegate the primary functions of the IMS. In many instances, the Base Model (Level 1) may be all that is required for a township the size of Cavan Monaghan. However, as the incident grows, more assistance may be required in all or some of the functional areas. This process is governed by the "span of control" and modular organization (for example: the addition of branches, divisions and/or sectors may be required).

Twp. of Cavan Monaghan MOC/IMS Base Model (Sample Level 1)



Twp. of Cavan Monaghan Expanded Model (Sample Level 2)



The IMS Structure may be expanded or contracted as required based on the span of control as needed.

**Note:** The CEMC is to be present in the EOC to liaise with the PEOC/EMO until responsibility transferred.

# Municipal Control Group (MCG)/Municipal Operations Centre (MOC)

#### a) Municipal Control Group (MCG) Responsibilities

The general responsibilities of the MCG during an emergency are:

- 1. Providing support to the incident site, including:
  - Setting priorities and strategic direction,
  - Information collection, collation, evaluation and dissemination,
  - The management of resources,
  - Finance and Administration approvals.
- 2. Providing for the Township and the community at large by:
  - Ensuring that business continuity and essential services are maintained and/or restored municipally and for the community at large, including where possible, the areas impacted by the emergency.
- 3. Under specific circumstances, the MCG may also exercise the following functions:
  - Performing an Area Command role for multiple incident sites.
  - Performing an Incident Command role.

#### **Additional Responsibilities**

In addition, the members of the Municipal Control Group (MCG) are likely to be responsible for the following actions or decisions:

- Calling out and mobilizing their emergency services, agency and equipment;
- Coordinating and directing their service and ensuring that any actions necessary for the mitigation of the effects of the emergency are taken, provided they are not contrary to law;
- Determining if the location and composition of the Municipal Control Group are appropriate;
- Establishing direct continuous communications with the Policy Group and the Incident Site.
- Advising the Head of Council (Mayor) as to whether the declaration of an emergency is recommended;

- Advising the Head of Council (Mayor) on the need to designate all or part of the Township as an emergency area;
- Ensuring that an Incident Commander (IC) is established for each incident location;
- Ensuring support to the site IC by offering equipment, staff and resources, as required;
- Ordering, coordinating and/or overseeing the evacuation of residents considered to be in danger;
- Discontinuing utilities or services provided by public or private concerns (ie: hydro, water, gas, closing down a shopping plaza/mall);
- Arranging for services and equipment from local agencies and non-governmental organizations (NGO) (ie: private contractors, industry, volunteer agencies, service clubs);
- Notifying and/or requesting assistance from and/or liaison with various levels of government and any public or private agencies not under community control, as considered necessary;
- Determining if additional volunteers are required and if appeals for volunteers are warranted;
- Determining if additional transport is required for evacuation or transport of persons and/or supplies;
- Ensuring that pertinent information regarding the emergency is promptly forwarded to the Emergency Information Officer, for dissemination to the media and public;
- Determining the need to establish additional advisory groups and/or subcommittees/working groups for any aspect of the emergency, including recovery;
- Authorizing expenditure of money required for dealing with the emergency;
- Notifying the service, agency or group under their direction of the termination of the emergency;
- Maintaining a log outlining decisions made and actions taken;
- Participating in the debriefing following the emergency.
- Notifying the County Control Group as required.

#### b) Municipal Operations Centre (MOC)

Upon notification, the Municipal Control Group shall report to the primary Municipal Operations Centre; in the event this operation centre cannot be used, the alternate MOC shall be activated. The primary and secondary MOC locations are identified in Appendix A being the Notification and Recall of the Municipal Control Group.

The MOC is a facility that the Municipal Control Group (MCG) has strategically predetermined as its location and is equipped to facilitate executive decision-

making and coordination. The MOC is equipped with technological communication devices and equipment that is readily available to the members of the Municipal Control Group to assist them in carrying out their assigned functions and duties.

# c) Municipal Control Group (MCG)

The emergency response will be directed and controlled by members of the Municipal Control Group (MCG) performing the functions of IMS. They are responsible for coordinating the provision of management and resources necessary to minimize the effects of an emergency on the community (see appendix A).

The MCG may consist of the following positions:

- Head of Council (Mayor)
- Deputy Mayor
- Chief Administrative Officer
- Clerk
- Police
- Fire Chief
- Public Work
- Chief Building Official
- Treasurer
- Municipal Staff
- Designated Public Volunteers

The MCG may function with only a limited number of persons, depending upon the emergency. While the MCG may not require the presence of all the people listed as members of the MCG, all members of the MCG shall be notified when activation occurs.

When an emergency exists but has not yet been declared to exist, MCG members may take such action(s) under this emergency response plan as may

be required to protect property and the health, safety and welfare of the Township of Cavan Monaghan.

The following chart identifies the suggested assigned responsibilities for primary and alternate MCG members. It is recognized that any member of the MCG may be required to carry out one or more of the five functions of the IMS or be assigned to perform a supporting role.

	Primary	Alternate	
Policy Group	Head of Council (Mayor)	Deputy Mayor	
MOC Commander	Chief Administrative Officer	Clerk	
Safety Officer	- Chief Administrative Officer		
Liaison Officer	Director of Planning	Clerk	
Doc. Reg. Officer (DRO)	Fire Administrator	Public Works Administrator	
<b>Emergency Information</b>	Economic and Community	Clerk	
Officer	Development Coordinator		
Operations	Fire Chief, Director of Public	Deputy Fire Chief, Roads	
Planning	Works, OPP/Peterborough	Foreman,	
Logistics	Police	OPP/Peterborough Police	
Admin / Finance	Director of Finance	TBD	

#### d) Notification Procedure of Municipal Control Group (MCG)

The Township of Cavan Monaghan Municipal Control Group (MCG) is notified via TAS-Page Communications operator(s).

The Municipal Emergency Plan and the Municipal Operations Centre may be activated in response to a variety of problems, and any one of the members of the Municipal Control Group (MCG) may call and/or initiate activation.

# **Notification Purpose**

The purpose of the Notification Procedure is to alert members of the MCG of the emergency and to relay that information to the rest of the Municipal Control Group in a timely manner.

Refer to Appendix A: Emergency Notification Procedure and Backup Procedure.

The Notification of Emergency Alert form is found on page A-3. The Emergency Notification "Fan Out" Contact List, including contact numbers for requesting assistance, is found on page A-4.

#### e) Requests for Assistance

Assistance may be requested from Peterborough County at any time by contacting the County Control Group as per Appendix J - Peterborough County (COC) activation. The request shall not be deemed to be a request that the County assume authority and control of the emergency.

Assistance may also be requested from the Province of Ontario at any time

without any loss of control or authority. A request for assistance should be made by contacting Emergency Management Ontario through the Provincial Operations Centre or the OPP Duty Officer.

Assistance may be requested from other Municipalities who are participating in the Municipal Mutual Assistance Agreement as per Appendix Q.

Assistance may be requested from other Municipalities who are participating in the Peterborough County Fire Services Emergency Plan, commonly referred to as Mutual Aid.

# f) Declared State of Emergency (Notification)

The Head of Council (Mayor), or in his/her absence the Deputy Mayor, of the Township of Cavan Monaghan, as the Head of Council, is responsible for declaring an emergency. This decision is usually made in consultation with other members of the Municipal Control Group.

Upon declaring or terminating an emergency, the Head of Council (Mayor) will notify:

- Emergency Management Ontario, Ministry of Community Safety and Correctional Services;
- Council;
- County Warden, as appropriate;
- Public;
- Neighbouring community officials, as required;
- Local Member of Provincial Parliament (MPP);
- Local Member of Parliament (MP);

A municipal emergency may be terminated at any time by:

- Head of Council (Mayor) or in his/her absence the Deputy Mayor; or
- Council; or
- Premier of Ontario.

#### **Policy Group**

#### **Policy Group Members**

- The Head of Council (Mayor) or designate,
- CAO and/or Clerk.

The Head of Council (Mayor) and/or his/her designate are members of the policy group in order to fulfill legislative duties, and shall enlist other such persons, including legal advisors, to form part of the Policy Group as he/she deems necessary to assist in the functions of the Policy Group.

#### **Policy Group Function**

The Policy Group is an intricate and required part of the IMS Structure during a municipal state of emergency. The purpose of the Policy Group is to provide a structure to allow a functional avenue for advice and assistance as required, to the MOC Command Team in order to make the best informed decisions regarding the emergency situation.

The number of Policy Group members is dependent upon the incident type, severity, and size, and is at the discretion of the Head of Council (Mayor) to seek and request assistance as required.

#### Responsibilities

- 1. The Head of Council (Mayor) and/or his/her designate as head of the Municipal Council of the Township of Cavan Monaghan has designated authority under legislation when a potential or real state of emergency exists within the Township.
- 2. The Head of Council (Mayor) and/or his/her designate reside as the head of the Policy Group in the IMS structure, providing governance, direction, and advice to the MOC Commander throughout the emergency.
- 3. The Head of Council (Mayor) and/or his/her designate shall declare a state of emergency, as required.
- 4. The Head of Council (Mayor) and/or his/her designate shall terminate the declared state of emergency, as required.
- 5. The Head of Council (Mayor) and/or his/her designate shall provide information to the Municipal Council and other levels of government with regards to impacts of an emergency, as required.

The Head of Council (Mayor) and/or his/her designate will provide information necessary to keep the media and public informed in concert with the MOC Command.

#### **Activation Phase**

#### Common MOC check-in activities:

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift, if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents (ie: plans).
- Review Position Checklist.
- Establish/maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

#### **Specific functional activities:**

- Determine appropriate level of activation based on available situation information in consultation with MOC Commander.
- Consult with MOC Commander to determine what other Council Members, Municipalities and levels of government have been notified.

#### **Operational Phase**

- Declaration of the state of emergency in consultation with the MOC Command, as required.
- Monitor MOC activities and advise MOC Commander of any further actions required to ensure operational efficiency and effectiveness.
- Document all decisions, approvals, and significant actions in the Position Log.
- Attend periodic MCG briefings to share status and situational information.
- In conjunction with the MOC Commander and Emergency Information Officer,

review media releases for final approval.

- Conduct/participate in media briefings as required in coordination with the Emergency Information Officer.
- Approve allocation priorities for critical resource requests, as required.
- Brief incoming Policy Group members at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.
- Advise and consult with MOC Command regarding MOC demobilization strategies.
- Conclude emergency response and transition to recovery phase in consultation with Policy/Executive Group.

#### **Demobilization Phase**

- Declare termination of the state of emergency in consultation with MOC Command.
- Deactivate assigned position after all other MOC functions are demobilized.
- Ensure that any open actions are completed.
- Complete all required forms, reports, and Position Logs and submit to Documentation Unit.
- Clean up work area before leaving.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other materials, etc).
- Access critical incident stress management support, as needed.
- Participate in formal post-operational debriefings, as required by your organization.

#### **MOC Commander**

Reports to: Policy Group

#### Responsibilities

- 1. Exercise overall management responsibility for activation, coordination, and demobilization of site support activities in the MOC.
- Determines MOC priorities and objectives in consultation with the MCG and monitor continuously to ensure appropriate actions are taken and modified as necessary.
- 3. Ensure sufficient support, policy advice and resources are made available in order to accomplish priorities and objectives.
- 4. Ensure appropriate staffing levels for the MOC are established and maintained to support organizational effectiveness.
- 5. Direct appropriate emergency public information actions in consultation with the Emergency Information Officer, ensure appropriate risk management measures (including worker care strategies) are instituted and ensure communications are established with appropriate assisting and co-operating agencies.
- 6. Maintain communication link with Policy Group.

#### **Activation Phase**

#### Common MOC check-in activities:

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift, if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary) and necessary reference documents (ie: plans).
- Review Position Checklist, as well as checklists for other positions responsible for.
- Establish/maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

#### Specific functional activities:

- Determine appropriate level of activation based on available situation information.
- Determine/assess which sections or functions are needed and ensure appropriate personnel are mobilized for the initial activation of the MOC.
- Assign MOC Command Staff and General Command Staff personnel as required.
- Ensure the MOC IMS organizational staffing chart, showing assigned positions, is posted.
- Establish initial priorities for the MOC based on current status and information from Incident Commander(s) and communicate such to all involved parties.
- Schedule MOC Action Planning meeting, and as needed, appoint and have the Planning Chief prepare the agenda.
- Consult with Liaison Officer and the MCG to determine what representation is needed at the MOC from other organizations or assisting agencies.

# **Operational Phase**

- Monitor MOC activities and advise the MCG of any further actions required to ensure operational efficiency and effectiveness.
- Document all decisions, approvals, and significant actions in the Position Log.
- Conduct periodic MCG briefings to share status and situational information.
- Identify higher level management priorities, in coordination with the Policy Group, for inclusion in the initial MOC Action Planning meeting.
- Convene the initial MOC Action Planning meeting; ensure objectives, strategy, and operational periods are established and appropriate planning procedures are followed.
- Review, approve, and authorize implementation of MOC Action Plan objectives and strategy once completed by the Planning Section.
- Consult periodically with the MCG to ensure MOC AP priorities for the operational period remain current and appropriate.
- Ensure the Liaison Officer establishes contact with Peterborough County COC, adjacent jurisdictions/agencies and other levels of site support as appropriate, and that contact is maintained.

- Ensure that the Liaison Officer establishes and maintains effective inter-agency coordination with co-operating agencies and other stakeholders.
- In conjunction with the Emergency Information Officer, review media releases for final approval.
- Conduct/participate in media briefings as required in coordination with the Emergency Information Officer.
- Approve MOC situation reports prior to distribution.
- Approve allocation priorities for critical resource requests as required.
- Conduct periodic briefings for the Policy Group.
- Ensure the Policy Group and MCG are informed and/or involved with any emergency declarations or senior policy directives as applicable.
- Supervise the MCG personnel.
- Brief incoming MOC Commander at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.
- Ensure a Demobilization Plan is developed prior to the demobilization phase.
- Advise and consult with Policy Group regarding MOC demobilization strategies.
- Authorize demobilization in whole or in part of the IMS structure when they are no longer required.
- Conclude emergency response and transition to recovery phase in consultation with Policy Group.

#### **Demobilization Phase**

- Deactivate MOC when the emergency event no longer requires the MOC activated, and ensure all other facilities are notified of deactivation.
- Deactivate your assigned position after all other MOC functions are demobilized.
- Ensure that any open actions are completed.
- Complete all required forms, reports, and Position Logs and submit to Documentation Unit.
- Clean up your work area before you leave.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other materials, etc).

- Access critical incident stress management support as needed.
- Be prepared to contribute to an MOC Post Incident Action Report (PIAR).
- Participate in formal post-operational debriefings as required by your organization.

# Safety Officer (SO) - (Command Staff)

Reports to: MOC Commander

#### Responsibilities

- 1. Ensure that good risk management practices are applied throughout the MOC, and that every function contributes to the management of risk.
- Protect the interests of all MOC participants, agencies and organizations by ensuring due diligence in information collection, decision-making and implementation.
- 3. Monitor situations for risk exposures and ascertain probabilities and potential consequences of future events.
- 4. Provide advice on safety issues.
- 5. Ensure the implementation of appropriate safety measures and worker care practices in the MOC.
- 6. Exercise authority to halt or modify any and all unsafe operations within or outside the scope of the MOC Action Plan, and notify the MOC Commander of actions taken.
- Ensure that appropriate security measures have been established to allow for only authorized access to the MOC facility and documentation.

#### **Activation Phase**

#### **Common MOC Check-In Activities**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift, if required.
- Set-up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review Position Checklist, as well as checklists of any other positions for which responsible.
- Establish and maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

# **Specific Functional Activities**

- Report to MOC Commander to obtain current situation status, priorities, and specific job responsibilities.
- Perform a risk identification and analysis of the MOC and activities.
- Request the assistance of a safety specialist, if you are not familiar with all aspects of safety and relevant legislation.
- Monitor set-up procedures for the MOC to ensure that proper safety regulations are adhered to.
- Ensure that security protocols are implemented; including checkpoints at all MOC entrances to allow only authorized personnel access to the MOC, as well as staff sign-in and identification procedures.
- Coordinate health, safety and worker care information for staff orientation briefings.

- Document all decisions, approvals, and significant actions in the Position Log.
- Brief the incoming MOC Safety Officer at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.
- Review and assess reports of damage and loss. If assigned, work with the Situation Unit in Planning and the Compensation and Claims function in Finance.
- Identify and document risk and liability issues, and ensure that the MOC Commander is advised.
- Gather and organize evidence that may assist MOC organizations in future legal defense.
- Assist the MOC Commander in reviewing news releases, public alerts and warnings, and public information materials from a risk management perspective.
- Evaluate situations for risk exposure and advise the MOC Commander of any conditions and actions that might result in liability (ie: oversights, improper response actions, etc.).
- Conduct interviews and take statements to investigate major risk management issues.
- Identify potential claimants and the scope of their needs and concerns.

- Advise personnel regarding strategies for risk management and loss reduction.
- Assist the MOC Commander in deactivation activities, including collection of all relevant paper and electronic records, and any materials necessary for afteraction reporting procedures, and organizing records for final audit.
- Monitor and evaluate MOC activities to ensure applicable occupational health and safety standards are implemented and adhered to.
- Coordinate with Finance on any MOC personnel injury claims or records preparation, as necessary for proper case evaluation and closure.
- Coordinate with Logistics Personnel Unit to ensure that appropriate worker care measures are implemented, and all MOC personnel are aware of their responsibilities in this regard.
- Monitor security checkpoints and MOC facility access.
- Address security issues with MOC Command, recommending improvements where necessary.

- Deactivate your assigned position when authorized by the MOC Commander.
- Assist with the deactivation of the MOC at designated time as appropriate.
- Ensure that any open actions in your Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports and Position Logs prior to demobilization.
- Clean up work area before you leave.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other materials, etc.).
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Co-ordinate critical incident stress and other debriefings as necessary.
- Access critical incident stress management support as needed.
- Participate in formal post-operational debriefings as required by your organization.

# Liaison Officer (LO) - (Command Staff)

Reports to: MOC Commander

# Responsibilities

- In consultation with the MCG, ensure procedures are in place for working and communicating with the Peterborough County Operations Centre (COC) and other government and non-government organization (NGO) agency representatives.
- 2. Request agency representatives for the MOC as required by the MCG, to ensure all necessary roles and responsibilities are addressed, enabling the MOC to function effectively and efficiently.
- 3. Maintain a point of contact and interact with representatives from other agencies arriving at the MOC.
- 4. Liaise with relevant operation/co-ordination centres or agencies/departments not represented in the MOC.
- 5. Assist and advise the MOC Commander and the MCG as needed, and provide information and guidance related to external agencies and organizations.
- 6. In coordination with the Emergency Information Officer, assist the MOC Commander in ensuring proper procedures are in place for communicating with the Policy Group, and conducting VIP/visitor tours of the MOC facility.
- Liaise with local authorities, other MOCs and Provincial and Federal organizations and share information in accordance with MOC and organizational policies.

### **Activation Phase**

## **Common MOC Check-In Activities:**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift, if required.
- Set up/replenish workstation and request any necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review your Position Checklist, as well as checklists for other positions responsible for.
- Establish and maintain a Position Log.

 Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

# **Specific Functional Activities:**

- Report to MOC Commander to obtain current situation status, priorities, and specific job responsibilities.
- Assist the MOC Commander in identifying appropriate personnel to staff the MOC, if required.
- Provide assistance and information to the MCG regarding external assisting organizations.
- Establish contact with external agencies and confirm that contact information for agency representatives (ie: telephone, radio, internet) is current and functioning.
- Ensure registration and sign-in procedures are established for external assisting agencies working within the MOC.

- Document all decisions, approvals, and significant actions in the Position Log.
- In conjunction with the MOC Commander and the MCG, participate in developing overall MOC priorities and the action planning process.
- Provide status reports and situation information from non-represented cooperating agencies to the MOC Commander and in the MCG briefings, as appropriate.
- Provide general advice and guidance to agencies and MOC staff as required.
- Ensure that all notifications (ie: emergency declarations) are made to agencies not represented in the MOC.
- Ensure that communications with appropriate external non-represented agencies (such as public utilities and transportation, volunteer organizations, private sector, etc.) are established and maintained.
- Assist the MOC Commander in preparing for and conducting briefings with the MCG members, elected officials, and other stakeholders.
- Assist external non-represented co-operating agencies with completion of status and situation reports where necessary and forward them to the Planning Section.

- Advise the MOC Commander of critical information and requests contained within agency situation reports.
- Forward approved MOC situation reports to non-represented agencies, as requested.
- Assist the MOC Commander in establishing and maintaining an inter-agency coordination group comprised of external co-operating agency representatives and executives not assigned to specific sections within the MOC and other stakeholders, as required.
- In consultation with the Emergency Information Officer, conduct tours of MOC facility as requested.
- Brief the incoming MOC Liaison Officer at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.
- Assist with the de-activation of the MOC at the designated time, as appropriate.
- Notify external non-represented agencies in the MOC of the planned demobilization as appropriate.
- Assist the MOC Commander with the transition to recovery phase.

- De-activate assigned position when authorized by the MOC Commander.
- Ensure that any open actions in Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports, and Position Logs, and submit to Documentation Unit prior to demobilization.
- Clean up work area before leaving.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other materials, etc).
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Access critical incident stress management support as needed.
- Participate in formal post-operational debriefings as required by your organization.

# **Emergency Information Officer (EIO) – (Command Staff)**

Reports to: MOC Commander

# Responsibilities

- 1. Serves as the co-ordination point for all public information, media relations and internal information sources for the MOC.
- Ensure that the public within the affected area received complete, accurate, and consistent information about life safety procedures, public health advisories, assistance and recovery programs and other vital information.
- Co-ordinate media releases with officials representing other affected municipalities, county and emergency response agencies and other levels of authority.
- 4. Develop the format for news conferences and briefings in conjunction with the MOC Commander.
- 5. Maintain a positive relationship with media representatives, monitoring all broadcasts and written articles for accuracy.
- 6. In consultation with MOC Commander and Liaison Officer, coordinate VIP and visitor tours of the MOC facility.
- 7. Liaise with the Emergency Information Officer(s) at site(s), relevant operation/coordination centres and with external agencies.
- 8. As directed, activate the Public Inquiry Center, in accordance with Appendix K2.
- As directed, activate the Public Information Plan, in accordance with Appendix K1

# **Activation Phase**

#### Common MOC check-in activities:

- Sign-in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift, if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review your Position Checklist, as well as checklists of any other positions for which responsible.

- Establish and maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

# **Specific Functional Activities:**

- Report to MOC Commander to obtain current situation status, priorities, and specific job responsibilities.
- Determine staffing requirements for the information function.
- Assess information skill areas required in the MOC, such as: writing, issues management, media relations, event planning, etc. and assign appropriate personnel.

- Document all decisions, approvals, and significant actions in the Position Log.
- Obtain policy guidance and approval from the MOC Commander with regard to all information to be released to the media and public.
- Refer to the Emergency Public Information Plan of the organization, as well as sample forms, templates and other information materials.
- Co-ordinate with the Planning Sector and identify methods for obtaining and verifying significant information as it develops.
- Implement and maintain an overall information release program and establish appropriate distribution lists.
- Monitor all media, using information to develop follow-up news releases and rumour control.
- Keep the MOC Commander advised of all incoming media releases, unusual requests for information, and all major critical or unfavourable media comments.
- Recommend procedures or measures to improve media relations.
- Develop and publish a media briefing schedule to include location, format, and preparation and distribution of handout materials.
- At the request of the MOC Commander, prepare media briefing notes for elected officials and/or Policy/Executive Group members and provide other assistance as necessary.
- Establish a media information centre as required.

- Maintain up-to-date status boards and other references at the media information centre.
- Provide adequate staff to answer questions from members of the media.
- Establish public information service and/or call centre to handle public/stakeholder inquiries and provide emergency support information by activating the City of Peterborough Public Information Centre.
- Develop public information message statements for MOC staff and call takers.
- Interact with other MOC's to obtain information relative to public information initiatives.
- In coordination with the MCG and as approved by the MOC Commander, issue timely and consistent advisories/instructions for life safety, health, and assistance to the public.
- Liaise with MOC Risk Management to check for any potential liability or health safety concerns.
- In coordination with Operations Section, ensure that adequate staff is available at incident sites to co-ordinate and conduct tours of disaster areas when safe.
- Ensure that file copies are maintained of all information released.
- Supervise information personnel, if any.
- Brief the incoming MOC Information Officer at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.

- Assist with the deactivation of the MOC at designated time, as appropriate.
- Deactivate assigned position when authorized by the MOC Commander.
- Prepare final news releases and advise media representatives of points-ofcontact for follow-up stories.
- Ensure that any open actions in Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports, and Position Logs, and submit to Documentation Unit prior to demobilization.
- Clean up work area before leaving.

- Follow MOC check-out procedures.
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Access critical incident stress management support as needed.
- Participate in formal post-operational debriefings as required by your organization.

# Documentation Registration Officer (DRO) - (Command Staff)

Reports to: MOC Commander

**Note:** If/when the functions of Logistics and/or Planning have been assigned, the DRO will report/supply the check-in/registration information to Logistics, and the Events Log documentation/information to Planning.

**Further;** to avoid confusion and pending staff availability, in conjunction with the size and requirements of the emergency situation, the MOC Commander should give consideration to splitting the responsibilities of this position between two persons.

# **General Responsibility**

The Documentation Registration Officer (DRO) supports the efficient functioning of the Municipal Operations Centre and IMS Structure.

# Responsibilities

- 1. Perform Check-in/ Check-out registration functions for the MOC and record the arrival and departure of the MCG members.
- 2. Keep a sequential events time log/documentation of information on the main events status board and other required forms.
- 3. Ensure log supplies, forms and office supplies are of adequate supply for the MOC.
- 4. Ensure MCG members individual Position Logs are being completed and collected at the end of each shift.
- 5. Establishes a shift change schedule for the MCG members and alternates.

#### **Activation Phase**

#### **Common MOC Check-In Activities:**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift if required.
- Set-up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review your Position Checklist, as well as checklists of any other positions for which responsible.
- Establish and maintain a Position Log.

 Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.).

# **Operational Phase**

- Document all decisions, approvals, and significant actions in the Position Log.
- In conjunction with the MOC Commander and the MCG, participate in developing overall MOC priorities and action planning process.
- Perform check-in/check-out registration functions for the MOC and record the arrival and departure of the MCG members on an ongoing basis.
- Notify Police of issues with non-MCG members attempting to enter the MOC.
- Record and keep current sequential events and time log/documentation of information on the main events status board and other required forms.
- Ensure log supplies, forms and office supplies are of adequate supply for the MOC.
- Ensure MCG members individual Position Logs are being completed and collected at the end of each shift.
- Establishes a shift change schedule for the MCG members and alternates.
- Provide general advice and guidance to agencies and MOC staff as required.
- Advise the MOC Commander of critical information and requests identified through the event log recording and documentation function.
- In consultation with the Emergency Information Officer, conduct tours of MOC facility as requested.
- Brief the incoming MOC Documentation Registration Officer at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.
- Assist with the deactivation of the MOC at the designated time, as appropriate.
- Assist the MOC Commander with the transition to recovery phase.
- Collect and organize completed forms from MCG members.

- Deactivate assigned position when authorized by the MOC Commander.
- Ensure that any open actions in Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports, and position logs, and submit to Documentation Unit prior to demobilization.
- · Clean up work area before leaving.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other materials, etc).
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Access critical incident stress management support, as needed.
- Participate in formal post-operational debriefings, as required by your organization.
- Collect and organize completed forms from MCG members.

# **Operations Chief**

Reports to: MOC Commander

# Responsibilities

- 1. Exercises overall responsibility for co-ordination and supervision of all required functions within the MOC Operations Section.
- Establishes the appropriate level of branch and/or unit staffing within the Section, continuously monitoring the effectiveness of the Section and modifying as required.
- 3. Ensure that Section objectives and assignments identified in MOC Action Plans are carried out effectively.
- 4. Maintains a communications link between Incident Commander(s) (sites) and the MOC for the purpose of coordinating the overall site support response, resource requests and event status information.
- 5. Provide timely situational and resource information to MOC Commander, and as assigned, Planning Section.
- 6. Keep the MOC Commander informed of significant issues relating to the Section.
- 7. Conduct periodic briefings for the MOC Commander and the MCG.
- 8. Supervise Operations Section personnel.

#### **Activation Phase**

## **Common MOC Check-In Activities:**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review Position Checklist, as well as checklists of any other positions for which responsible, and develop plans for carrying out all responsibilities.
- Establish and maintain a Position Log.

 Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, review of Position Log, etc.).

# **Specific Functional Activities:**

- Report to the MOC Commander to obtain current situation status, priorities, and specific job responsibilities. A preliminary situation briefing may be provided by the Planning Chief or other MOC Management Staff as appropriate.
- Ensure that the Operations Section is set up properly and that appropriate personnel, equipment, and supplies are in place, including telecommunications, maps and status boards.
- Activate appropriate branches based on functions or geographical assignments within the Section and designate Branch Directors as necessary.
- Establish radio or cell phone communications with the COC, other MOC's, and/or other levels of response operating in the region and co-ordinate accordingly.
- Coordinate with the Liaison Officer regarding the need for agency representatives in the MOC.
- Consult with Logistics to ensure that there are adequate communications equipment and frequencies available for the Operations Section.
- Meet with the Finance/Administration Chief and determine level of purchasing authority for the Section.
- Coordinate with the MOC Commander and Planning Chief regarding strategies for accurate and timely flow of information.

- Document all decisions, approvals, and significant actions in the Position Log.
- Ensure that all Section personnel maintain position logs and other paperwork as required.
- Supervise Section personnel.
- Monitor Section staffing levels and request additional personnel as necessary to cover all required shifts.
- Conduct periodic Section briefings/meetings and work to reach consensus among Operations staff on key issues and priorities to include in the Situation Report.
- Provide Section staff with information updates via Section briefings as required.

- Based on the situation known or forecasted, anticipate potential challenges and future needs of the Operations Section.
- Provide a situation report to the Planning Chief prior to the end of each operational period to facilitate action planning for the next operational period.
- Participate in the MOC action planning process and all the MCG meetings/briefings.
- Ensure that the Operations Section objectives, as defined in the current Action Plan, are being addressed, and monitor progress as necessary.
- Ensure that situation and resources information, as well as new incident reports and intelligence information, is provided to Planning Section on a regular/urgent basis.
- Ensure that branches co-ordinate all resource needs through the Logistics Section.
- Authorize resource requests from the incident site(s) and forward extraordinary and/or critical resource requests to the MOC Commander for approval.
- Ensure all expenditures and financial claims are coordinated through the Finance/Administration Section.
- Brief the MOC Commander and the MCG on all major incidents.
- Deactivate Section branches and any organizational elements when no longer required.
- Ensure that all paperwork is complete and logs are closed and sent to Documentation Unit, and any open actions are reassigned to appropriate jurisdictional and/or MOC staff.
- Brief the incoming MOC Operations Section Chief at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.

- Deactivate assigned position and the Section when authorized by the MOC Commander.
- Ensure that any open actions in Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports, and position logs and submit to Documentation Unit prior to demobilization.

- Clean up work area before leaving.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment other materials, etc).
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Access critical incident stress management support as needed.
- Participate in formal post-operational debriefings as required by your organization.

# **Planning Chief**

Reports to: MOC Commander

# Responsibilities

- 1. Exercise overall responsibility for co-ordination of all required functions within the MOC Planning Section.
- Establish the appropriate level of branch and/or unit staffing within the Planning Section, continuously monitoring the effectiveness of the organization and modifying as required.
- 3. Ensure Section objectives and assignments identified in MOC Action Plans are carried out effectively.
- 4. Ensure the MOC Commander is informed of significant issues affecting the Planning Section.
- 5. In coordination with the other Section Chiefs, ensure that situation reports are submitted to Planning Section and used as the basis for the MOC Action Plans.
- 6. Supervise Planning Section personnel.

#### **Activation Phase**

### **Common MOC Check-In Activities:**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review your Position Checklist, as well as checklists of any other positions for which responsible, and develop plans for carrying out all responsibilities.
- Establish and maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports review of Position Log, etc.

# **Specific Functional Activities:**

- Report to MOC Commander to obtain current situation, priorities, and specific job responsibilities.
- At the request of the MOC Commander, provide a preliminary situation briefing to other MCG personnel as required.
- Ensure the Planning Section is set up properly and that appropriate personnel, equipment, and supplies are in place, including maps and status boards.
- Activate appropriate units based on functions required within the Section and designate Unit Coordinators, as necessary.
- Meet with Operations Section Chief to obtain and review any major incident reports and co-ordinate for accurate and timely information sharing.

- Document all decisions, approvals, and significant actions in the Position Log.
- Ensure that all Section personnel maintain position logs and other paperwork, as required.
- Supervise Section personnel.
- Monitor Section staffing level and request additional personnel as necessary to cover all required shifts.
- Conduct periodic Section briefings/meetings and work to reach consensus among Planning staff on key issues and priorities to include in the situation report.
- Provide Section staff with information updates via Section briefings as required.
- Ensure that the Situation Unit is maintaining current information for the MOC Situation Report.
- Ensure that situation and resource information, as well as new incident reports and intelligence information, as completed by the Operations Section, are accessible by the Planning Section.
- Ensure an MOC Situation Report is produced, approved and distributed to MOC Sections and other relevant operation/co-ordination centres, prior to the end of each operational period.
- Ensure that all status boards/displays are kept current.
- Ensure that Emergency Information Officer has immediate unlimited access to all situational information.

- Develop a Situation Report prior to the end of each operational period to facilitate action planning for the next operational period.
- Chair the MOC action planning meetings.
- Participate in the MOC action planning process and all the MCG meetings/briefings.
- Ensure the Planning Section objectives, as defined in the current Action Plan, are being addressed, and monitor progress as necessary.
- Ensure that objectives for each Section are completed, collected and posted in preparation for the next action planning meeting.
- Ensure that the MOC Action Plan is completed, approved, and distributed prior to the start of the next operational period.
- Develop and distribute, as needed, reports which highlight forecasted events and/or conditions likely to occur beyond the forthcoming operational period.
- Ensure that files are maintained on all MOC activities and provide reproduction and archiving services for the MOC as required.
- Provide technical services, such as environmental advisors and other technical specialists, to all MOC Sections as required.
- Ensure all expenditures and financial claims are coordinated through the Finance Section.
- Ensure a Demobilization Plan is developed, approved and distributed to all Sections.
- Brief the incoming MOC Planning Section Chief at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.

- Deactivate assigned position and the Section when authorized by the MOC Commander.
- Ensure that any open actions in Position Log that are not yet completed at time of demobilization are reassigned.
- Complete all required forms, reports, and position logs, and submit to Documentation Unit.
- Clean up work area before you leave.

- Follow MOC check-out procedures.
- Be prepared to provide input and assist in preparation of the Post Incident Action Report (PIAR).
- Participate in formal post-operational debriefings as required by your organization.
- Access critical incident stress management support as needed.

# **Logistics Chief**

Reports to: MOC Commander

# Responsibilities

- 1. Exercise overall responsibility for co-ordination of all required functions within the MOC Logistics Section.
- 2. Establish the appropriate elements within the Logistics Section, continuously monitoring the effectiveness of the organization, and modifying as required.
- Ensure Section objectives/assignments in the MOC Action Plan(s) are carried out.
- 4. Keep the MOC Commander informed of significant issues relating to the Logistics Section.
- 5. Co-ordinate closely with the Operations Section Chief to establish priorities for resource allocation within the operational area.
- 6. Ensure critical resources are allocated according to approved plans.
- 7. Ensure necessary food and lodging is provided for MOC and site personnel.
- 8. Supervise Logistics Section personnel.

#### **Activation Phase**

#### **Common MOC Check-In Activities:**

- Set up and/or assign the setup of MOC Check-In/Check-Out Log.
- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for first shift if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary), and necessary reference documents.
- Review your Position Checklist, as well as checklists of other positions for which responsible.
- Establish and maintain a Position Log.
- Obtain situational information from whatever resources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.)

# **Specific Functional Activities:**

- Report to MOC Commander to obtain current situation status, priorities, and specific job responsibilities.
- Ensure the Logistics Section is set up properly and that appropriate personnel, equipment and supplies are in place, including maps, status boards, vendor references and other resources.
- Activate appropriate units based on functions required within the Section and designate Branch or Unit Co-Ordinators, as necessary.
- Advise Units within the Section to coordinate with the Operations Section to prioritize and validate resource requests from Incident Commanders at sites.
- Meet with the MOC Commander and the MCG to identify immediate resource needs.
- Meet with the Finance/Administration Chief and determine level of purchasing authority for the Section.
- Assist logistics personnel in developing objectives for Section, as well as plans to accomplish their objectives within the first operational period, or in accordance with the MOC Action Plan.

- Document all decisions, approvals, and significant actions in the Position Log.
- Ensure that all Section personnel maintain Position Logs and other paperwork as required.
- Supervise Section personnel.
- Monitor Section staffing levels and request additional personnel as necessary to cover all required shifts.
- Provide a Situational Report to the Planning Section Chief prior to the end of each operational period to facilitate action planning for the next operational period.
- Participate in the MOC action planning process and all the MCG meetings/briefings.
- Ensure the Logistics Section objectives, as defined in the current Action Plan, are being addressed, and monitor progress as necessary.

- Ensure that transportation requirements in support of response operations are met.
- Ensure that all requests for facilities and facility support are addressed.
- Ensure that all resources are tracked and accounted for in co-operation with the Planning Section, as well as resources obtained through mutual aid.
- Ensure all expenditures and financial claims have been coordinated through the Finance/Administration Section.
- Identify high cost resources that could be demobilized early and advise other Section Chiefs.
- Ensure co-ordination with Operations before commencing demobilization.
- Ensure that all paperwork is complete and logs are closed and sent to Finance/Administration, and any open actions are re-assigned to appropriate jurisdictional and/or MOC staff.
- Brief the incoming MOC Logistics Section Chief at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.

- Deactivate assigned position and the Section when authorized by the MOC Commander.
- Ensure that any open actions in Position Log that are not yet complete at time of demobilization are reassigned.
- Complete all required forms, reports, and position logs, and submit to Documentation Unit prior to demobilization.
- Clean up work area before leaving.
- Follow MOC check-out procedures (ie: sign out, leave a contact phone number, return equipment or other material, etc).
- Be prepared to provide input to the Post Incident Action Report (PIAR).
- Access critical incident stress management support as needed.
- Participate in formal post-operational debriefings as required by your organization.

#### Finance/Administration Chief

Reports to: MOC Commander

# Responsibilities

- 1. Exercise overall responsibility for coordination of all required functions within the MOC Finance/Administration Section.
- Establish the appropriate level of branch and/or unit staffing within the Finance/Administration Section, continuously monitoring the effectiveness of the organization and modifying as required.
- 3. Ensure Section objectives and assignments identified in the MOC Action Plan(s) are carried out effectively.
- 4. Keep the MOC Commander informed of significant issues relating to the Finance/Administration Section.
- 5. Supervise Finance/Administration Section personnel.

#### **Activation Phase**

#### **Common MOC Check-In Activities:**

- Sign in on the MOC Check-In/Check-Out Log.
- Participate in facility/safety orientation on arrival for the first shift if required.
- Set up/replenish workstation and request necessary resources (ie: computer, phone, pager, cell phone, stationary) and necessary reference documents.
- Review your Position Checklist, as well as checklists of any other positions for which responsible.
- Establish and maintain a Position Log.
- Obtain situational information from whatever sources are available (ie: briefing minutes, status information boards, situation reports, status reports, review of Position Log, etc.

## **Specific Functional Activities:**

 Report to MOC Commander to obtain current situation status and specific job responsibilities. A preliminary situation briefing may be provided by the Planning Chief or other MOC Management Staff as appropriate.

- Ensure that the Finance/Administration Section is set up properly and that appropriate personnel, equipment, and supplies are in place.
- Activate appropriate units based on functions required within the Section and designate Branch or Unit Coordinators as necessary.
- Consult with MOC Commander for spending limits.
- Consult with the Policy Group as necessary.
- Meet with the Logistics and Operations Section Chiefs and review financial and administrative requirements/procedures; determine the level of purchasing authority to be delegated to each.
- In conjunction with Unit Coordinators, determine the initial Finance/Administration Action Planning objectives for the first operational period.

- Document all decisions, approvals, and significant actions in the Position Log.
- Ensure that all Finance/Administration Section personnel maintain position logs and other paperwork as required.
- Supervise Finance/Administration Section personnel.
- Monitor Finance/Administration Section staffing levels and request additional personnel as necessary to cover all required shifts.
- Provide Finance/Administration Section staff with information updates via Section briefings as required.
- Ensure that displays associated with the Finance/Admin Section are current, and that information is posted in a legible and concise manner.
- Participate in all action Planning meetings.
- Provide a Situational Report, including cost estimates, to the Planning Section Chief prior to the end of each operational period to facilitate Action Planning for the next operational period.
- Participate in the MOC Action Planning process and all the MCG meetings/briefings.
- Ensure that the Finance Section objectives, as defined in the current Action Plan, are being addressed, and monitor progress, as necessary.
- Keep the MOC Commander and the MCG informed of the current fiscal situation and other related matters, on an on-going basis.

- Ensure that financial records are maintained throughout the event of disaster.
- Ensure that the personnel records and all staff time are tracked and recorded.
- In coordination with the Logistics and Operations Sections, ensure that purchasing processes, purchase orders and contract development are conducted in a timely manner.
- Ensure that the compensation claims, resulting from the disaster, are properly recorded and reported in a reasonable timeframe, given the nature of the situation.
- Ensure that time sheets and travel expense claims are processed promptly.
- Ensure that all cost and claim documentation is accurately maintained during the response.
- Brief the incoming Finance Section Chief at shift change, ensuring that ongoing activities are identified and follow-up requirements are known.

- Ensure that all expenditures and financial claims have been processed and documented.
- Deactivate your assigned position and the Section when authorized by the MOC Commander.
- Ensure that any open actions in your position log, that are not yet completed at time of demobilization, are reassigned.
- Complete all required forms, reports, and position logs, and submit to Documentation Unit prior to demobilization.
- Clean up your work area before you leave.
- Follow MOC check-out procedures (e.g., sign- out, leave a contact phone number, return equipment or other materials, etc).
- Be prepared to provide input to the MOC Post Incident Action Report (PIAR).
- Access critical incident stress management support, as needed.
- Participate in formal post-operational debriefings, as required by your organization.

# **Municipal Services/Resources**

The following subsections identify/assign responsibilities for the provision of inherent Municipal Services and Resources in support of the Incident Management System and MOC Command in the event of the MOC activation. Municipal managers, staff and other agencies are to provide the following as needed:

# a) Chief Administrative Officer (CAO)

#### The Services of the CAO continue to be:

The CAO oversees the management of the Municipal Corporation, the individual departments within the corporation, and all staff. The CAO is responsible for maintaining the Business Continuity of the Municipal Corporation and the Municipal Community during an emergency incident, as well as providing support and participating in the IMS.

# The responsibilities of the Chief Administrative Officer are, but not limited to, maintaining and providing the following:

- Arrange and provide for Mutual Assistance as required.
- Maintain and provide contact lists and directories for Administrative Level government and agencies.
- Determine the level of staffing required for municipal operations not directly associated with an emergency and arrange support services.
- Ensure that the necessary administrative and clerical staffs are provided to assist the Municipal Control Group and IMS Structure.
- Secure the necessary financial reports and support from existing financial institutions and/or Provincial or Federal authorities.
- Ensure that the appropriate legal and statutory requirements are met. Legal assistance shall be provided by the Solicitor.
- Ensure the Municipal Corporate Business Continuity Plan is maintained and available.
- Perform and provide other such CAO functions as required.

# b) Police Services

#### The Services of the Police continue to be:

The Protection of life and property through, Preservation of the Peace, Prevention of Crime, Crowd and traffic control, and Investigation of Crime.

# The responsibilities of the Police are, but not limited to, maintaining and providing the following:

- The Police Service will implement its procedure for Major Incident Plan including the following: Alert and assist other emergency agencies.
- Control and disperse crowds within the Emergency Area.
- Control traffic in the immediate vicinity of the Emergency Area to facilitate the movement of emergency vehicles.
- Provide traffic control to facilitate movement of ambulances to hospitals and medical facilities and to assist in the movement of other emergency vehicles to and from the Emergency Area.
- Alert persons endangered by the disaster and evacuate buildings or areas as authorized and directed by the Municipal Control Group.
- Prevent unauthorized entry into the Emergency Area and maintain law and order, and prevent looting within the Emergency Area.
- Maintain order in any evacuation centre.
- Provide notification of fatalities to the coroner.
- Provide assistance to the coroner in the location and operation of a temporary morgue.
- Provide communications between the MOC and Police Command.

# c) Fire and Emergency Services

## The Services of the fire department continue to be:

The protection of life, property and the natural environment, through fire prevention, public education, code enforcement and emergency fire and rescue response.

# The responsibilities of the Fire Department are, but not limited to, maintaining and providing the following:

- Provide for the activation of Mutual Aid as required.
- Provide operations connected with the fighting of fires.
- Provide rescue and extrication operations.
- Provide Medical Aid in concert with EMS and the Departments Level of Training.

- Provide a list of personnel, equipment and apparatus for the Fire and Emergency Services.
- Provide equipment and manpower to assist in pumping operations, conditions permitting.
- Activate the Peterborough County Emergency Fire Services Plan (Mutual Aid), as required.
- Provide interpretation, advice and assistance on the Transportation of Hazardous Materials through CANUTEC, the M.O.E. Spills Action Centre and the Emergency Response Guide.
- Provide Building information through departmental pre-plans and inspection records.
- Activate Provincial HUSAR Response Team, as required.
- Activate Provincial HAZMAT Response Team, as required.
- Provide Hydro related updates as required through usage of protected contact numbers.

# d) Public Works

The Services of Public Works include those areas of operation associated with general construction, maintenance and repair of roadways, physical infrastructure, urban and rural forestry, solid waste collection and disposal, landfill sites, street lighting, and municipal water supply systems.

# The responsibilities of Public Works are, but not limited to, maintaining and providing the following:

- Provide an inventory of equipment and personnel available to assist in the response to an emergency.
- Ensure that an inventory of contractors and equipment suppliers is available to assist in an emergency.
- Ensure that a list of transportation companies with contacts and equipment available to assist in an emergency is provided.
- Ensure that all vehicles, equipment and personnel are available for assistance.
- Provide barriers and flashers for control for the Emergency Area.
- Clear debris, snow or other obstructions in and around the Emergency Area.
- Arrange delivery of emergency water supplies for human consumption.

- Conduct emergency pumping operations, sandbagging and other flood and water control measures.
- Maintain the essential services of sanitary sewers and storm sewers as required for health and safety purposes.
- Provide supplies of fuel and oil for emergency services vehicles.
- Arrange for the provision of portable washrooms and other sanitary facilities and provide essential waste disposal.
- Maintain essential streets and access routes for pedestrian and vehicular access.
- Arrange and provide transportation for evacuation, as required.
- Provide equipment and personnel to assist in the clearing of trees and property.
- The Superintendent of Public Works shall in concert with the Municipal contracted water supply and maintenance professional, provide the Municipal Control Group with information as to the operations, capabilities, and safety of Municipal Supply Systems.

# **Allied Agencies**

# a) Emergency Social Services (ESS)

#### Activation

The City of Peterborough Emergency Social Services (ESS) Team may be activated either directly or during a multi-municipal event, via the MCG Liaison Officer, through the County of Peterborough Emergency Operations Centre. When an ESS Team representative is required to attend the County of Peterborough Emergency Operations Centre, they will be assigned to the Logistics sector.

#### General

The responsibilities of the Emergency Social Services Team include those areas of operation associated with:

- a. Provision of reception/evacuation centre services, including registration and inquiry, emergency feeding, emergency clothing, emergency lodging and personal services.
- b. Co-ordination of supply and demand of ESS human resources, both volunteer and compensated.

#### Resources

The City of Peterborough Community Emergency Management Coordinator will maintain a list of equipment and ESS personnel available to assist in the response to an emergency, including volunteer and community partner agencies

#### **Evacuation Centres**

The City of Peterborough Community Emergency Management Coordinator will maintain a list of City of Peterborough facilities that have been identified as suitable Reception/Evacuation Centre sites. The County of Peterborough and Township Community Emergency Management Coordinators' will identify and provide details of sites in the County of Peterborough, which are suitable for the provision of Reception Centre/Evacuation services during a localized emergency event.

## Responsibilities

The responsibilities of Emergency Social Services staff in the City Emergency Operations Centre shall be:

- Establish Reception/Evacuation Centres with regards to the opening, security, facility contact, identification and coordination of the required ESS functions and necessary human resources.
- Work with the impacted Township to coordinate the movement of people from the emergency area to Reception/Evacuation Centres, once the Centres have been established.
- Work with the United Way of Peterborough and District to select the most appropriate site(s) for registration of human resources.
- Maintain records of human resources/administrative details, evacuee
  details and costs associated with the provision of emergency social
  services and arrange for the provision of such details to the responsible
  Township(s) for cost recovery purposes. When applicable, provide such
  details to the Ministry of Municipal Affairs and Housing for consideration
  under the Ontario Disaster Relief Assistance Program (ODRAP).
- Coordinate transportation for ESS Team human resources, as required.
- Obtain assistance, if necessary, from the Provincial Ministry of Community and Social Services.
- Maintain a log of all actions taken.

# b) Medical Officer of Health

#### Activation

The Medical Officer of Health may be activated either directly or during a multimunicipal event, via the MCG Liaison Officer, through the County of Peterborough Emergency Operations Centre. When a representative is required to attend the MOC they will be assigned to the appropriate IMS Sector by the MOC Commander.

#### General

The responsibilities of the Medical Officer of Health include those areas of operation associated with:

- Communicable Diseases
- Health Inspection Services
- Advice on Medical Services
- Public Health Advisory

# **Responsibilities of the Medical Officer of Health**

The office of the Medical Officer of Health shall:

- Provide information and instructions to the County Control Group (CCG) and the population on matters concerning public health.
- Protect the health of the community from inherent health threats by enforcement of the applicable legislation.
- Continue delivery of established programs to ensure continuity of care and general health protection.
- Activation and direction of the Pandemic Influenza Contingency Plan (Appendix A within Appendix R see Binder #2).
- Activation and direction of the Extreme Heat Response Plan (Appendix B within Appendix R see Binder #2).
- Activation and direction of the Extreme Cold Response Plan (Appendix C within Appendix R see Binder #2).
- Maintain a log of all actions taken

# c) Emergency Medical Services (EMS)

# **General Responsibilities**

The general responsibilities of Emergency Medical Services include those areas of operation associated with:

- Ensuring provision of emergency medical services at the site of the emergency.
- Ensuring continuity of emergency medical services coverage is maintained throughout the remainder of the community/county.
- Liaise with the Peterborough Regional Health Centre to help facilitate medical services at the hospital.

# **Responsibilities of Emergency Medical Services**

Emergency Medical Services shall ensure the following:

- Establish an ongoing communication link with the senior EMS official at the scene of the emergency.
- Obtain EMS from other Municipalities for support, if required.
- Ensuring sufficient resources are available and assigned in order to perform triage treatment and transportation for the emergency.
- Advising the CCG if other means of transportation is required for a largescale response.
- Liaise with the Ministry of Health and Long Term Care Central Ambulance Communication Centre to ensure balanced emergency coverage is available at all times throughout the community.
- Assist other health institutions to deliver emergency services to victims of the emergency.
- Ensure liaison with the receiving hospitals.
- Ensure liaison with the Medical Officer of Health, as required.
- Ensure distribution of casualties in an appropriate and effective way.
- Maintain a log of all actions taken.

# Non Government Organization(s) (NGO)

# a) Canadian Red Cross (CRC)

#### Activation

The Township of Cavan Monaghan and the Canadian Red Cross have entered into a services agreement attached as Appendix P.

The Canadian Red Cross may be activated as directed by the MOC Commander, via the MCG Liaison Officer by following the activation directions found in the Red Cross agreement.

#### General

- To provide registration and inquiry services at evacuation/reception centres in support of the emergency response.
- To provide staff and resources to perform the emergency lodging requirements at designated reception/evacuation centres.
- To provide other such services as described within the agreement.

## Responsibilities of the Canadian Red Cross (CRC)

Upon receiving notification by the MOC Commander, the Red Cross shall:

- Activate the local Red Cross Emergency Response Plan.
- Establish and maintain contact with the Municipal Control Group in the Municipal Operations Centre.
- Provide staffing and management of reception and information centres.
- Provide an emergency lodging service that organizes safe, temporary lodging to persons in need.
- Maintain a record of all actions taken.

# b) Salvation Army

#### **Activation**

The Salvation Army may be activated either directly or during a multi-municipal event, via the MCG Liaison Officer, through the County of Peterborough Operations Centre. When a representative is required to attend the MOC they

will be assigned to the Logistics sector.

#### General

 To provide immediate food, drink and clothing to persons in need, due to the emergency.

# Responsibilities of the Salvation Army

Upon receiving notification from the Municipal Control Group, the Salvation Army shall:

- Activate the local Salvation Army's emergency response system.
- Establish and maintain contact with the MOC or COC Commander.
- At the request of the MCG or CCG, provide food and clothing at the reception and evacuation centres.
- Mobilize and co-ordinate the response of Salvation Army personnel from outside the Peterborough area, if required.
- Maintain a log of all actions taken.

# c) St. John Ambulance

#### Activation

The St. John Ambulance Service may be activated either directly or during a multi-municipal event, via the MCG Liaison Officer, through the County of Peterborough Operations Centre. When a representative is required to attend the MOC they will be assigned to the Logistics sector.

# Responsibilities of St. John Ambulance

St John Ambulance shall:

- Upon receiving notification, activate the organization.
- Provide assistance as required in the delivery of triage, first aid and casualty handling, at the Reception Centres and/or Evacuation Centres.
- Maintain a log of all actions taken.

### d) Amateur Radio Emergency Service (ARES)

#### Activation

The Amateur Radio Emergency Service may be activated either directly or during

a multi-municipal event, via the MCG Liaison Officer, through the County of Peterborough Operations Centre. When a representative is required to attend the MOC they will be assigned to the Logistics sector.

# Responsibilities of the Amateur Radio Emergency Service

Under the direction of the Logistics Officer, the Amateur Radio Emergency Service shall:

- Provide radio communication where needed, in support of the municipal emergency response.
- Designate operators to report to the Municipal Operations Centre.
- Activate all ARES members to monitor the appropriate frequency and to remain on stand-by.
- Maintain a record of all activity and IN/OUT@ message register.

## Section 20

## Incident Commander (IC) - Site

Reports to: MOC Commander

### Activation

The first arriving agency, officer or senior personnel will establish Incident Command. The Incident type will generally dictate the agency who will assume command, and the type of command structure, be it single or unified.

## **Transfer of Command**

The transfer of command will take place as per agency protocols; normally the arrival of higher ranking officers will initiate the transfer of command. The transfer of command will take place with a detailed face to face briefing.

## **Incident Command**

There is one Incident Commander per incident/site. In the event there is more than one incident location/site, there will be an Incident Commander (IC) established for each location/site.

Area Command may be established in the event of multiple sites.

The Incident Commander's role is to provide the necessary on-site management, direction, control and coordination of the emergency response by establishing Incident Command, an Incident Command Post, and by implementing the Provincial Incident Management System (IMS).

# **Responsibilities of the Incident Commander**

#### The IC shall:

- Assume and establish the appropriate Command Structure for the Incident (Single or Unified).
- Implement the IMS and direct, control and coordinate the on-site emergency response.
- Establish and provide for Planning, Logistics, Administration and Operations, as required.
- Establish an Incident Command Post (ICP).
- Establish and maintain emergency response communications.
- Establish and maintain communications with the Municipal Operations Centre.

- Provide Situational Reports to on-site personnel and agencies.
- Provide Situational Reports to the Municipal Control Group.
- Conduct size-up and develop an Incident Action Plan and set the Operational Period.
- Conduct the necessary briefings as required.
- Seek approval from MOC on financial limits for procurement of resources.
- Provide for site visits and tours of Municipal and other Government Officials, as required.
- Take such action as deemed necessary to minimize the effects of the emergency or disaster.
- Maintain a log of all actions taken.

## Section 21

# **Community Emergency Management Coordinator (CEMC)**

# Responsibilities of the Community Emergency Management Coordinator (CEMC)

- Successfully complete all training, as required by Emergency Management
  Ontario, and maintain familiarity at all times with current standards and legislated
  community accountabilities, ensuring that senior management and elected
  officials are aware of the latter.
- Identify emergency management program financial and resource requirements and prepare, or assist in the preparation of, an annual emergency program budget submission.
- Form a Community Emergency Management Program Committee.
- Conduct the community's Hazard Identification and Risk Assessment process.
- Prepare community emergency response plan and submit changes to EMO.
- Ensure the designation and development of an appropriate community Municipal Operations Centre.
- Conduct the critical infrastructure identification process.
- Document the existing community emergency response capability, and identify and attempt to address additional needs.
- Conduct annual training for the members of the Municipal Control Group and Municipal Operations Centre staff.
- Conduct an annual exercise to evaluate the community emergency response plan.
- Identify individual(s) to act as community emergency information staff.
- Develop and implement a community emergency management public awareness program.
- Conduct an annual review of the community emergency management program.
- Provide emergency management expertise and administrative support to the Municipal control group during an emergency.
- Maintain the response plan to ensure it is up to date and accurately reflects the community risk assessment and emergency management program priorities.

- Liaise with the sector EMO Community Officer, at all times, to ensure that the community emergency management program maintains the legislated standards.
- Maintain familiarity with the Joint Emergency Preparedness Program (JEPP) and prepare or assist others too, in the preparation of funding requests to be submitted on the community's behalf.
- Monitor the community's level of mandated emergency program achievements and process the required verification documents to Emergency Management Ontario.
- Ensure that equipment and supplies are available in the designated (MOC) municipal operations centre.
- Compile a final report on the emergency.
- Complete form C-1 and submit to EMO on an annual basis

4/18/2018

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#### Emergency Management and Civil Protection Act

#### **ONTARIO REGULATION 380/04**

#### STANDARDS

Consolidation Period: From December 31, 2004 to the e-Laws currency date.

No amendments.

This is the English version of a bilingual regulation.

#### PART I MINISTRY STANDARDS

#### Emergency management program co-ordinator

- (1) Every minister shall designate an employee of the ministry as the ministry's emergency management program co-ordinator and another employee as an alternate. O. Reg. 380/04, s. 1 (1).
- (2) The emergency management program co-ordinator and the alternate emergency management program co-ordinator shall complete the training that is required by the Chief, Emergency Management Ontario. O. Reg. 380/04, s. 1 (2).
- (3) The emergency management program co-ordinator shall co-ordinate the development and implementation of the ministry's emergency management program within the ministry and shall co-ordinate the ministry's emergency management program in so far as possible with the emergency management programs of other ministries, of municipalities and of organizations outside government that are involved in emergency management. O. Reg. 380/04, s. 1 (3).
- (4) The emergency management program co-ordinator shall report to the ministry's emergency management program committee on his or her work under subsection (3). O. Reg. 380/04, s. 1 (4).

#### Emergency management program committee

- 2.(1) Every ministry shall have an emergency management program committee. O. Reg. 380/04, s. 2 (1).
- (2) The committee shall be composed of,
  - (a) the ministry's emergency management program co-ordinator;
  - (b) a senior ministry official appointed by the minister; and
  - (c) such ministry employees who are responsible for emergency management functions as may be appointed by the minister.
    O. Reg. 380/04, s. 2 (2).
- (3) The senior ministry official appointed under clause (2) (b) shall be the chair of the committee. O. Reg. 380/04, s. 2 (3).
- (4) The committee shall advise the minister on the development and implementation of the ministry's emergency management program.

  O. Reg. 380/04, s. 2 (4).

(5). The committee shall conduct an annual review of the ministry's emergency management program and shall make recommendations to the minister for its revision if necessary. O. Reg. 380/04, s. 2 (5).

#### Ministry action group

- 3. (1) Every ministry shall have a ministry action group. O. Reg. 380/04, s. 3 (1).
- (2) The group shall be composed of,
  - (a) each deputy minister of the ministry or their designates;
  - (b) the senior ministry official appointed to the ministry's emergency management program committee under clause 2 (2) (b);
  - (c) the ministry's emergency management program co-ordinator; and
  - (d) such other ministry employees as may be appointed by the minister. O. Reg. 380/04, s. 3 (2).
- (3) The senior ministry official who is a member of the group pursuant to clause (2) (b) may also be a deputy minister's designate to the group under clause (2) (a). O. Reg. 380/04, s. 3 (3).
- (4) The members of the group shall complete the annual training that is required by the Chief, Emergency Management Ontario.
- O. Reg. 380/04, s. 3 (4).
- (5) The group shall direct the ministry's response in an emergency, including the implementation of the ministry's emergency plan.
- O. Reg. 380/04, s. 3 (5).
- (6) The group shall develop procedures to govern its responsibilities in an emergency. O. Reg. 380/04, s. 3 (6).
- (7) The group shall conduct an annual practice exercise for a simulated emergency incident in order to evaluate the ministry's emergency plan and its own procedures. O. Reg. 380/04, s. 3 (7).
- (8) If determined necessary as a result of the evaluation under subsection (7), the group shall revise its procedures and shall make recommendations to the minister for the revision of the ministry's emergency plan. O. Reg. 380/04, s. 3 (8).
- (2) A member of the group must be available to be contacted on a 24-hour a day basis seven days a week. O. Reg. 380/04, s. 3 (9).
- (10) The group may at any time seek the advice and assistance of the following:
  - 1. Officials or employees of any ministry.
  - 2. Officials or employees of any other level of government who are involved in emergency management.
  - 3. Representatives of organizations outside government who are involved in emergency management.
  - Persons representing industries that may be involved in emergency management. O. Reg. 380/04, s. 3 (10).

#### Emergency operations centre

- 4. (1) Every minister shall establish an emergency operations centre to be used by the ministry action group in an emergency. O. Reg. 38 0/04, s. 4 (1).
- (2) The emergency operations centre must have appropriate technological and telecommunications systems to ensure effective communication in an emergency. O. Reg. 380/04, s. 4 (2).

#### Emergency information officer

(1) Every minister shall designate an employee of the ministry as the ministry's emergency information officer. O. Reg. 380/04, s. 5
 (1).

(2) The emergency information officer shall act as the primary media and public contact for the ministry in an emergency. O. Reg. 380/04, p. 5 (2).

#### Ministry co-ordination

- 6.(1) Despite subsections 1 (1), 2 (1), 3 (1), 4 (1) and 5 (1), two or three ministers whose ministries have not been assigned additional responsibility for a specific type of emergency under subsection 6 (1) of the Act may jointly do any one or more of the following:
  - Designate one employee of one of the ministries as emergency management program co-ordinator for the ministries and one
    employee of one of the ministries as an alternate.
  - Establish a joint emergency management program committee for the ministries.
  - Establish a join; mirristry action group for the mirristries.
  - Establish a joint emergency operations centre for the ministries.
  - Designate one employee of one of the ministries as emergency information officer for the ministries. O. Reg. 380/04, s. 6 (1).
- (2) Subsections 1 (2) to (4) apply with necessary modifications to the emergency management program co-ordinator and alternate emergency management program co-ordinator for the ministries. O. Reg. 380/04, s. 6 (2).
- (2) The joint emergency management program committee shall be composed of,
  - (a) the ministries' emergency management program co-ordinator;
  - (b) a senior official of one of the ministries appointed jointly by the ministers; and
  - (c) such employees of the ministries who are responsible for emergency management functions as may be appointed jointly by the ministers. O. Reg. 380/04, a. 6 (3).
- (4) Subsections 2 (3) to (5) apply with necessary modifications to the joint emergency management program committee. O. Reg. 330/04, s. 6 (4).
- (5) The joint ministry action group shall be composed of,
  - (a) each deputy minister of the ministries or their designates;
  - (b) the senior ministry official appointed to the joint emergency management program committee under clause (3) (b)
  - (c) the ministries' emergency management program co-ordinator; and
  - (d) such other employees of the ministries as may be appointed jointly by the ministers. O. Reg. 380/04, a. 6 (5).
- (6) Subsections 3 (3) to (10) apply with necessary modifications to the joint ministry action group. O. Reg. 380/04, s. 6 (6).
- (7) Section 4 applies with necessary modifications to the joint emergency operations centre. O. Reg. 380/04, s. 6 (7).
- (E) Subsection 5 (2) applies with necessary modifications to the emergency information officer for the ministries. C. Reg. 330/04, s. 6 (8).
- (§) If two ministers designate one employee of one of the ministries as emergency management program co-ordinator for the ministries and one employee of one of the ministries as an alternate, but do not establish a joint emergency management program committee for the ministries or do not establish a joint ministry action group for the ministries, the ministries' emergency management program co-ordinator shall serve on one of the ministries' emergency management program co-ordinator shall serve on the other ministry action group, as the case may be, and the ministries' alternate emergency management program co-ordinator shall serve on the other ministry's emergency management program committee or ministry action group, as the case may be, as determined jointly by the ministers. O. Reg. 380/04, s. 6 (§).

(10) If three ministers designate one employee of one of the ministries as emergency management program co-ordinator for the ministries and one employee of one of the ministries as an alternate, but do not establish a joint emergency management program committee for the ministries or do not establish a joint ministry action group for the ministries, the ministers shall jointly appoint a second alternate emergency management program co-ordinator for the ministries and the ministries' emergency management program co-ordinator, alternate and second alternate shall each serve on the emergency management program committee or ministry action group, as the case may be for one of the ministres, as determined jointly by the ministers. O. Reg. 380/04, s. 6 (10).

#### Emergency plan

- 7. The emergency plan that a minister is required to formulate under subsection 6 (1) of the Act shall be composed of,
  - (a) a continuity of operations plan, as described in section 6 of this Regulation, and
  - (b) If the minister's ministry has been assigned additional responsibility for a specific type of emergency under subsection 6 (1) of the Act, an emergency response plan for the specific type of emergency, as described in section 9 of this Regulation. O. Reg. 380/04, s. 7.

#### Continuity of operations plan

- 8. A continuity of operations plan shall,
  - (a) assign responsibilities to ministry employees, by position, for continuity planning and implementation;
  - (b) identify the critical functions and services for which the minister is responsible;
  - (c) assess the importance of the systems, infiastructure, assets and resources used in providing the critical functions and services for which the minister is responsible;
  - (d) establish priorities for the resumption of any services that are made temporarily unavailable by an emergency:
  - (e) contain a communications strategy;
  - (f) contain an information technology plan; and
  - (g) contain a strategy for the resumption of services. C. Reg. 380/04, s. 8.

## Emergency response plan for specific types of emergencies

- 9. An emergency response plan for a specific type of emergency shall,
  - (a) assign responsibilities to ministry employees, by position, respecting implementation of the emergency response plan;
  - (b) set out the procedures for notifying the members of the ministry action group of the emergency;
  - (c) set out the procedures for alerting the public of the emergency and for keeping the public informed throughout the emergency and
  - (d) be co-ordinated in so far as possible with the emergency response plans of other ministries. O. Reg. 380/04, s. 9.

#### PART I MUNICIPAL STANDARDS

#### Emergency management program co-ordinator

- 10. (1) Every municipality shall designate an employee of the municipality or a member of the council as its emergency management program co-ordinator. O. Reg. 380/04, s. 10(1).
- (2) The emergency management program co-ordinater shall complete the training that is required by the Chief, Emergency Management Ontario, O. Reg. 380/04, s. 10(2).

- (3) The emergency management program co-ordinator shall co-ordinate the development and implementation of the municipality's emergency management program within the municipality and shall co-ordinate the municipality's emergency management program in so far as possible with the emergency management programs of other municipalities, of ministries of the Ontario government and of organizations outside government that are involved in emergency management. O. Reg. 380/04, s. 10 (3).
- (4) The emergency management program co-ordinator shall report to the municipality's emergency management program committee on his or her work under subsection (3). O. Reg. 380/04, s. 10 (4).

#### Emergency management program committee

- (1) Every municipality shall have an emergency management program committee. O. Reg. 380/04, s. 11 (1).
- (2) The committee shall be composed of,
  - (a) the municipality's emergency management program co-ordinator,
  - (b) a senior municipal official appointed by the council;
  - (c) such members of the council, as may be appointed by the council;
  - (d) such municipal employees who are responsible for emergency management functions, as may be appointed by the council; and
  - (e) such other persons as may be appointed by the council. O. Reg. 383/04, s. 11 (2).
- (3) The persons appointed uncer clause (2) (e) may only be,
  - (a) officials or employees of any level of government who are involved in emergency management;
  - (b) representatives of organizations outside government who are involved in emergency management; or
  - (c) persons representing industries that may be involved in emergency management. O. Reg. 380,04, s. 11 (3).
- (4) The council shall appoint one of the members of the committee to be the chair of the committee. O. Reg. 38004, s. 11 (4)
- (5) The committee shall advise the council on the development and implementation of the municipality's emergency management program. O. Reg. 380/04, s. 11 (5).
- (6) The committee shall conduct an annual review of the municipality's emergency management program and shall make recommendations to the council for its revision if necessary. O. Reg. 380/04, s. 11 (6).

#### Municipal emergency control group

- 12. (1) Every municipality shall have a municipal emergency control group. O. Reg. 380/04, s. 12 (1)
- (2) The emergency control group shall be composed of,
  - (a) such officials or employees of the municipality as may be appointed by the council; and
  - (b) such members of council as may be appointed by the council. O. Reg. 380/04, a 12 (2).
- (3) The members of the group shall complete the annual training that is recuired by the Chief, Emergercy Management Ontario. O. Reg. 380/04, s. 12 (3).
- (4) The group shall direct the municipality's response in an emergency, including the implementation of the municipality's emergency response plan. O. Reg. 380/04, s. 12 (4).
- (5) The group shall develop procedures to govern its responsibilities in an emergency. O. Reg. 380/04, s. 12 (5).

- (6) The group shall conduct an annual practice exercise for a simulated emergency incident in order to evaluate the municipality's emergency response plan and its own procedures. O. Reg. 360/C4, s. 12 (6).
- (7) If determined necessary as a result of the evaluation under subsection (6), the group shall revise its procedures and shall make recommencations to the council for the revision of the municipality's emergency response plan. O. Reg. 380/04, s. 12 (7).
- (8) The group may at any time seek the advice and assistance of the following:
  - 1. Officials or employees of any level of government who are involved in emergency management.
  - Representatives of organizations outside government who are involved in emergency management.
  - Persons representing industries that may be involved in emergency management. O. Reg. 380/04, s. 12 (8).

#### Emergency operations centre

- 13. (1) Every municipality shall establish an emergency operators centre to be used by the municipal emergency control group in an emergency. O. Reg. 380/04, p. 13 (1).
- (2) The emergency operations centre must have appropriate technological and telecommunications systems to ensure effective communication in an emergency. O. Reg. 380/04, s. 13 (2).

#### Emergency information officer

- (1) Every municipality shall designate an employee of the municipality as its emergency information officer. C. Rag. 380/04, s. 14.
- (2) The emergency information officer shall act as the primary media and public contact for the municipality in an emergency. O. Reg. 380/04, s. 14 (2).

## Emergency response plan

- 15. (1) The emergency plan that a municipality is required to formulate under subsection 3 (1) of the Act shall consist of an emergency response plan. O. Reg. 380/04, s. 15 (1).
- (2) An emergency response plan shall,
  - (a) assign responsibilities to municipal employees, by position, respecting implementation of the emergency response plan; and
  - (b) set out the procedures for notifying the members of the municipal emergency control group of the emergency. O. Reg. 380/04, c. 15 (2).

# PART III STANDARDS FOR DESIGNATED ENTITIES

#### Ministry standards apply to designated agencies, boards, commissions, branches

- 16. (1) Fart1 applies with necessary modifications to an agency, board, commission or other branch of government designated by the Lieutenant Governor in Council. O. Reg. 380/04, s. 16 (1).
- (2) For the purpose of subsection (1), a reference in Part I to a minister or minister shall be read as a reference to the agency board, commission or other branch of government and a reference to a deputy minister shall be read as a reference to the chair of the agency, board, commission or the head of the other branch of government. O. Reg. 380/04, s. 16 (2).
- 17. Omitted (provides for coming into force of provisions of this Regulation). O. Reg. 380/04, s. 17.